WASHER/DRYER USE AND CARE GUIDE

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Washer/Dryer Safety

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.” These words mean:

⚠DANGER — **You can be killed or seriously injured if you don't immediately follow instructions.**

⚠WARNING — **You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

WARNING - “Risk of Fire”

- **Clothes dryer installation must be performed by a qualified installer.**
- **Install the clothes dryer according to the manufacturer’s instructions and local codes.**
- **Do not install a clothes dryer with flexible plastic venting materials or flexible metal (foil type) duct. If flexible metal duct is installed, it must be of a specific type identified by the appliance manufacturer as suitable for use with clothes dryers. Flexible venting materials are known to collapse, be easily crushed, and trap lint. These conditions will obstruct clothes dryer airflow and increase the risk of fire.**
- **To reduce the risk of severe injury or death, follow all installation instructions.**
- **Save these instructions.**

WARNING: Gas leaks cannot always be detected by smell.

Gas suppliers recommend that you use a gas detector approved by UL or CSA.

For more information, contact your gas supplier.

If a gas leak is detected, follow the “What to do if you smell gas” instructions.

IMPORTANT: When discarding or storing your old clothes dryer, remove the door.

WARNING: For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, or to prevent property damage, personal injury, or death.

– Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

– WHAT TO DO IF YOU SMELL GAS:

- **Do not try to light any appliance.**
- **Do not touch any electrical switch; do not use any phone in your building.**
- **Clear the room, building, or area of all occupants.**
- **Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.**
- **If you cannot reach your gas supplier, call the fire department.**

– Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the washer/dryer, follow basic precautions, including the following:

- Read all instructions before using the washer/dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Do not wash or dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Do not allow children to play on or in the washer/dryer. Close supervision of children is necessary when the washer/dryer is used near children.
- Before the washer/dryer is removed from service or discarded, remove the doors to the washer/dryer compartments.
- Do not reach into the washer/dryer if the tub, agitator or drum is moving.
- Do not install or store the washer/dryer where it will be exposed to the weather.
- Do not tamper with controls.
- Clean dryer lint screen before or after each load.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not repair or replace any part of the washer/dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the machine and dryer exhaust vent should be cleaned periodically by qualified service personnel.
- See “Electrical Requirements” section of the Installation Instructions booklet for grounding instructions.

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

Accessories

Enhance your dryer with these premium accessories.

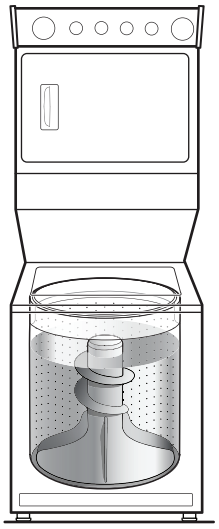
For more high-quality items or to order, call **1-800-901-2042**, or visit us at **www.whirlpool.com/accessories**.
In Canada call **1-800-807-6777**, or visit us at **www.whirlpoolparts.ca**.

Part Number	Accessory:	Part Number	Accessory
8212614	Dryer vent lint brush	49971	Compact dryer stand – white
3404351	Drying rack – fits 29" (737 mm) Super Capacity, 6.5 cu. ft (0.18 cu. m) – side swing or hamper door	31682	All-purpose appliance cleaner
3406839	Drying rack – fits 29" (737 mm) Super Capacity Plus, 7.0 cu. ft (0.20 cu. m) – side swing door only	1903WH	Laundry supply storage cart

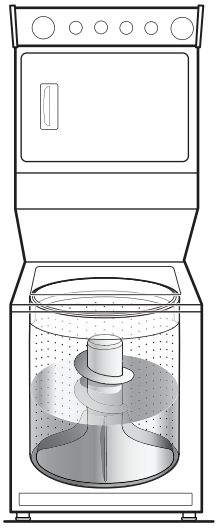
This washer does not include inlet water hoses. See Installation Instructions for installation accessories.

Using Less Water and Energy

This washer is designed to use less water and energy, and complies with all 2015 energy standards. Wash cycles with controlled temperatures are designed to maintain cleaning performance while using less water and energy compared to older traditional washers. As a result, water levels will be lower, and hot and warm wash temperatures may not be as warm as you are used to.



Traditional washer



Reduced water washer

Check Your Vent System for Good Airflow

⚠ WARNING

Fire Hazard

Use a heavy metal vent.

Do not use a plastic vent.

Do not use a metal foil vent.

Failure to follow these instructions can result in death or fire.

Good airflow

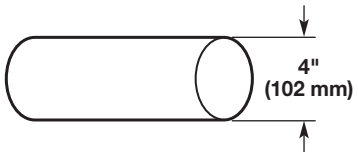
Along with heat, dryers require good airflow to efficiently dry laundry. Proper venting will reduce your drying times and improve your energy savings. See Installation Instructions.

The venting system attached to the dryer plays a big role in good airflow.

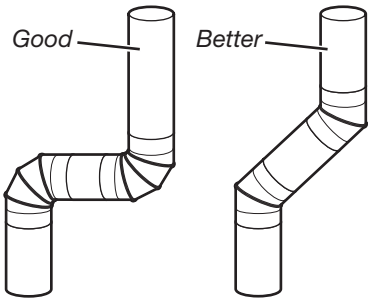
Service calls caused by improper venting are not covered by the warranty and will be paid by the customer, regardless of who installed the dryer.

Maintain good airflow:

- Clean your lint screen before each load.
- Replace plastic or foil vent material with 4" (102 mm) diameter heavy, rigid vent material.



- Use the shortest length of vent possible.
- Use no more than four 90° elbows in a vent system; each bend and curve reduces airflow.



- Remove lint and debris from the exhaust hood.
- Remove lint from the entire length of the vent system at least every 2 years. When cleaning is complete, be sure to follow the Installation Instructions supplied with your dryer for final product check.
- Clear away items from the front of the dryer.

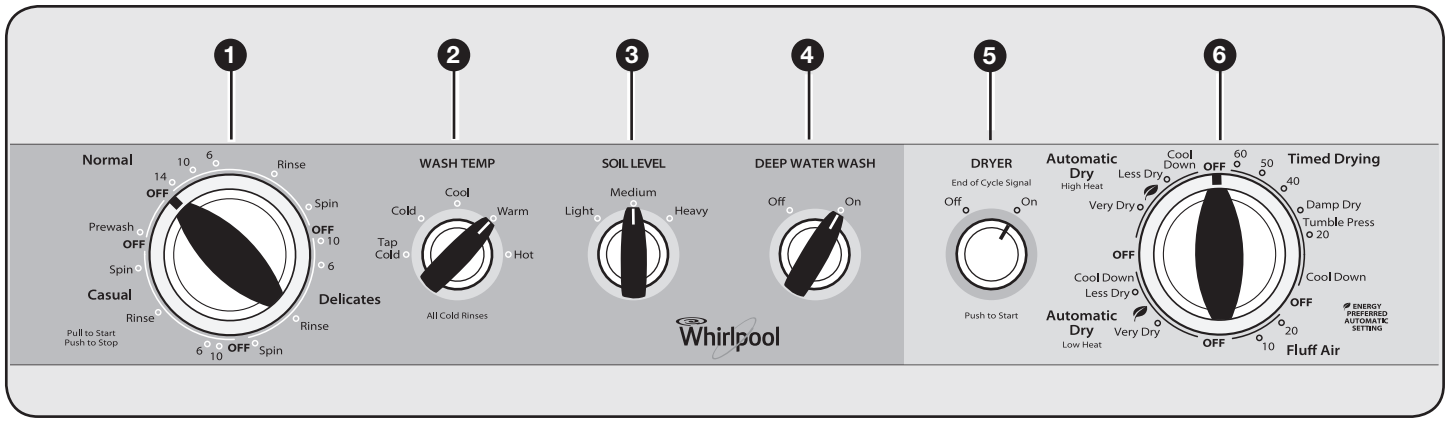
Use Automatic cycles for better fabric care and energy savings

Use the Automatic Dry cycles to provide the most energy savings and enhanced fabric care from the dryer. During Automatic Dry cycles, drying air temperature or moisture level are sensed in the load. This sensing occurs throughout the drying cycle and the dryer shuts off when the load reaches the selected dryness. The Energy Preferred cycle will provide optimal energy savings.

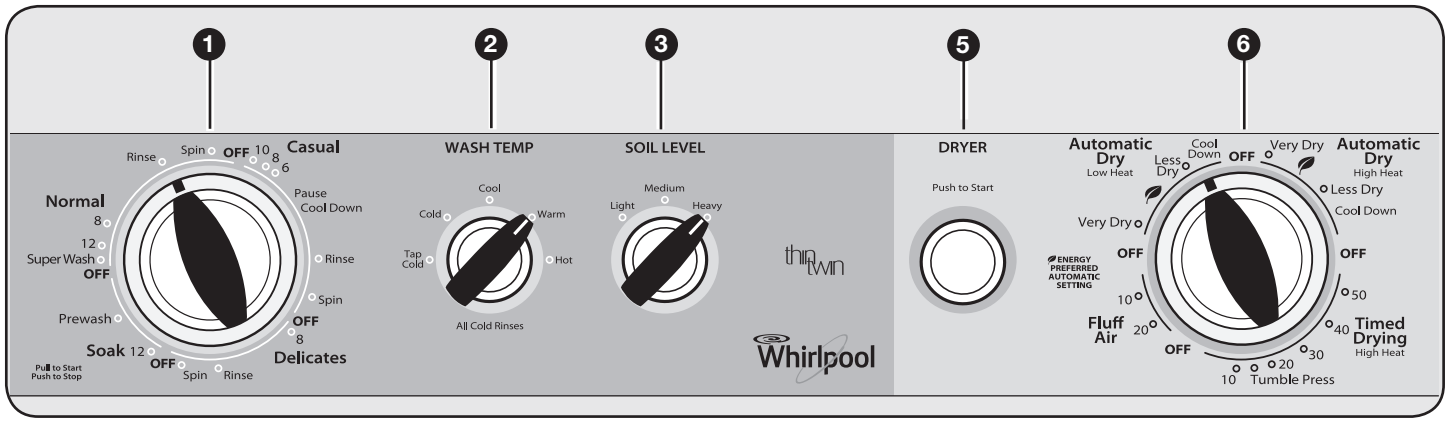
With Timed Drying, the dryer runs the amount of time set and sometimes results in shrinkage, wrinkling, and static due to overdrying. Use Timed Drying for the occasional damp load that needs a little more drying time or when using the drying rack.

Control Panel and Features

27" (68.5 cm) Models



24" (61 cm) Models



Not all features and options are available on all models.
Appearance may vary.

WASHER

1 WASH CYCLE KNOB

Use the Wash Cycle knob to select available cycles on your washer. Turn the knob to select a cycle for your laundry load.

See “Cycle Guide” for detailed descriptions of cycles.

2 WASH TEMP

You may select a Wash Temperature based on the type of fabric and soils being washed. Use the warmest wash water safe for the fabric. Follow garment label instructions.

3 SOIL LEVEL

Select the most suitable setting (Light, Medium, or Heavy) for your load.

4 DEEP WATER WASH (on 27" models)

Select this option for bulky loads such as sheets or bedding.

DRYER

5 PUSH TO START KNOB/END OF CYCLE SIGNAL

On 24" models, press the PUSH TO START knob to start the dryer.

On 27" models, the PUSH TO START knob is used both to start the dryer and to select End of Cycle Signal. The End of Cycle Signal produces an audible sound when the drying cycle is finished. Promptly removing clothes at the end of the cycle reduces wrinkling. Turn the END OF CYCLE SIGNAL knob to select the desired setting (On or Off). Press the PUSH TO START knob to start the dryer.

6 DRYER CYCLE KNOB

Use your Dryer Cycle knob to select available cycles on your dryer. Turn the knob to select a cycle for your laundry load. See “Cycle Guide” for detailed descriptions of cycles.

TIMED DRYING

Will run the dryer for the specified time on the control. Drying time and temperature will depend on your dryer model.

AUTOMATIC DRY

Senses moisture in the load or air temperature and shuts off when the load reaches the selected dryness level. Gives the best drying in the shortest time. Drying time will vary based on fabric type, load size, and dryness setting.

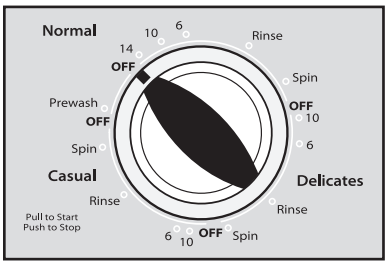
Washer Cycle Guide

Not all cycles or options are available on all models. Refer to the cycle control knob on your washer.

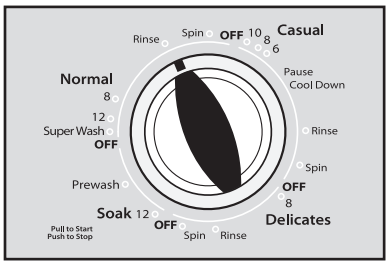
Wash temperatures are selected using the Wash Temp knob.

For best performance:

- Choose the cycle that best fits the load being washed.
- Use Prewash or Soak for heavily soiled clothing.
- Do not leave the washer lid open unattended once the washer has started to fill.



27" Models



24" Models

27" Models

Items to wash:	Cycle:	Soil Level	Wash Times**:	Wash/Spin Speed:	Cycle Details:
Cottons and linens; loads that are moderately or heavily soiled	**Normal**	Medium or Heavy	6–14	High and Low/High	You may select a wash time based on your load. Select the Deep Water Wash option for bulky loads such as sheets or bedding.
Permanent press blends and synthetic fabrics that are lightly to moderately soiled	**Casual**	Light or Medium	6–10	High and Low/Low	You may select a wash time based on your load. Features a low-speed final spin to reduce wrinkling.
Lightly to moderately soiled delicate items and washable knits	**Delicates**	Light or Medium	6–10	Low/Low	Gently removes soils and minimizes wrinkling.
Heavily soiled or stained items that need pretreatment	**Prewash***	Heavy	4	High/High	Brief periods of agitation and soak followed by a 4-minute pre-wash featuring high-speed agitation.

* You should use the amount of detergent or presoak additive recommended by the manufacturer. After the cycle ends, you may add detergent and start a new wash cycle.

**Approximate time in minutes.

IMPORTANT: Do not presoak items in your washer by lifting the lid or stopping the cycle. Failure to follow this instruction can result in property damage. If needed, presoak items in a small wash basin prior to loading the washer.

24" Models

Items to wash:	Cycle:	Soil Level	Wash Times**:	Wash/Spin Speed:	Cycle Details:
Cottons and linens; loads that are moderately or heavily soiled	**Normal**	Medium or Heavy	8–12	High and Low/High	You may select a wash time based on your load.
Heavily soiled loads	**Super Wash**	Heavy	14	High/High	The longest wash time.
Permanent press blends and synthetic fabrics that are lightly to moderately soiled	**Casual**	Light or Medium	6–10	High and Low/Low	You may select a wash time based on your load. Features a low-speed final spin to reduce wrinkling.
Lightly to moderately soiled delicate items and washable knits	**Delicates**	Light or Medium	8	Low/Low	Gently removes soils and minimizes wrinkling.
Heavily soiled or stained items that need pretreatment	**Soak***	Heavy	12	High/High	Brief periods of agitation and soak followed by a 2-minute pre-wash featuring high-speed agitation.

* You should use the amount of detergent or presoak additive recommended by the manufacturer. After the cycle ends, you may add detergent and start a new wash cycle.

**Approximate time in minutes.

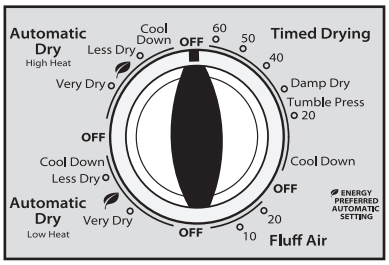
IMPORTANT: Do not presoak items in your washer by lifting the lid or stopping the cycle. Failure to follow this instruction can result in property damage. If needed, presoak items in a small wash basin prior to loading the washer.

Dryer Cycle Guide — Automatic Dry Cycles

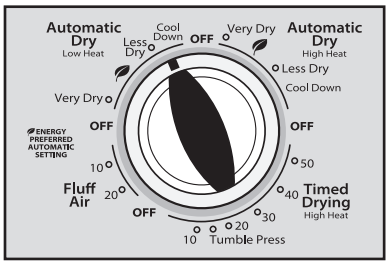
Not all cycles and settings are available on all models.

AUTOMATIC DRY – Automatic cycles give the best drying in the shortest time. They sense moisture in the load or air temperature and shut off when the load reaches the selected dryness level. Drying time varies based on fabric type, load size, and dryness setting.

Select a drying temperature based on the fabrics in your load. If you are unsure of the temperature to select for a load, select the lower setting rather than the higher setting.



27" Models



24" Models

Items to dry:	Cycle:	Available Options:	Cycle Details:
Most loads, including jeans, heavy work clothes, towels	AUTOMATIC DRY (High Heat)	End of Cycle Signal (on 27" models)	Automatic cycles include a cool down cycle to make the load easier to handle. An ENERGY PREFERRED AUTOMATIC SETTING is available for optimal energy savings.
Medium to lightweight synthetics, permanent press, no-iron items or smaller, lighter loads, including work clothes, medium weight fabrics, sheets, casual, shirts, pants, lightweight items, synthetics, delicates, athletic wear	AUTOMATIC DRY (Low Heat)	End of Cycle Signal (on 27" models)	

NOTE: If loads do not seem as dry as you would like, select Very Dry next time you dry a similar load. If loads seem drier than you like, select Less Dry next time you dry a similar load.

Dryer Cycle Guide — Timed Drying

Not all cycles and settings are available on all models.

Will run the dryer for the selected time.

Items to dry:	Cycle:	Temperature:	Available Options:	Cycle Details:
Rubber, plastic, heat-sensitive fabrics	Fluff Air	No Heat	Time Adjustment End of Cycle Signal (on 27" models)	No-heat drying.
Any load	Damp Dry (on 27" models)	High	End of Cycle Signal (on 27" models)	Dries items to a damp level or for items that do not require an entire drying cycle.
Any load	Tumble Press®	High	End of Cycle Signal (on 27" models)	Helps remove wrinkles in dry clothing, such as those found in clothes packed in a suitcase or in items wrinkled from being left in the dryer too long.
Heavy, bulky, or lightweight items	Timed Drying	High	Time Adjustment End of Cycle Signal (on 27" models)	Completes drying if items are still damp.

Using Your Washer

⚠WARNING

Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

⚠WARNING

Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

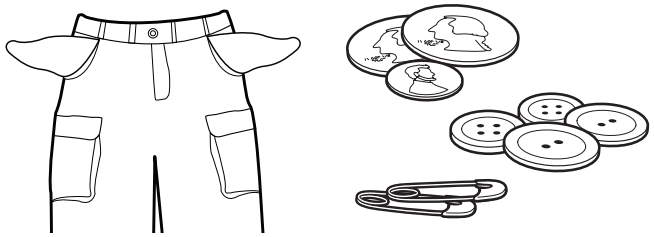
Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

1. Sort and prepare your laundry



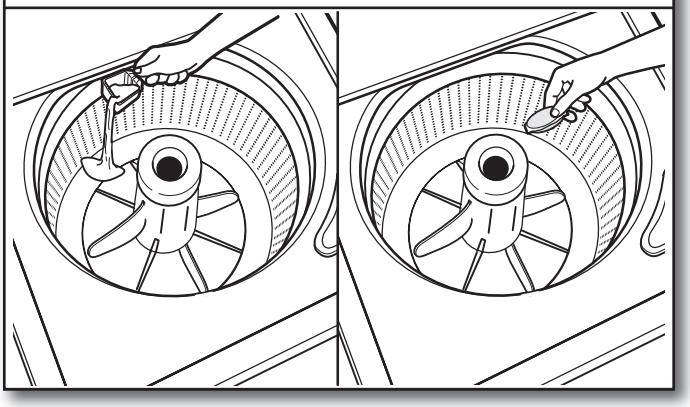
- Empty pockets. Loose change, buttons, or any small object can pass under the agitator and become trapped, causing unexpected sounds.
- Sort items by recommended cycle, water temperature, and colorfastness.
- Separate heavily soiled items from lightly soiled.
- Separate delicate items from sturdy fabrics.
- Do not dry garments if stains remain after washing, because heat can set stains into fabric.
- Treat stains promptly.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.

Helpful Tips:

- When washing water-proof or water-resistant items, load evenly.
- Use mesh garment bags to help avoid tangling when washing delicate or small items.
- Turn knits inside out to avoid pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.

NOTE: Always read and follow fabric care label instructions to avoid damage to your garments.

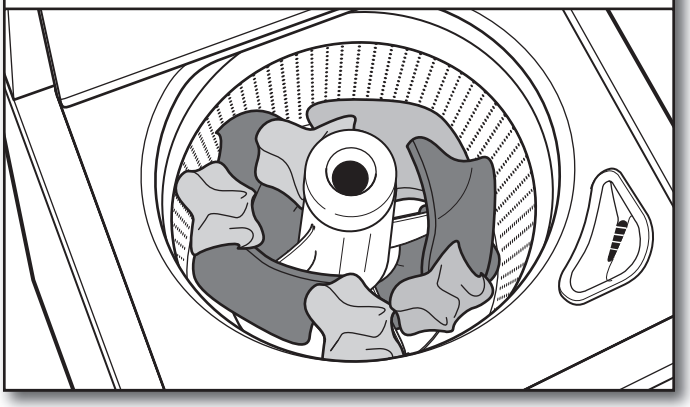
2. Add laundry products



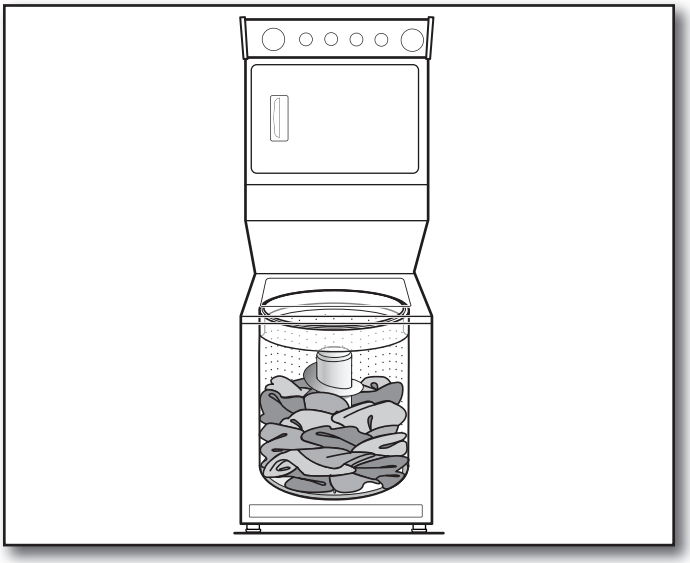
Add a measured amount of detergent or single-dose laundry packet into the basket before adding clothes. If using Oxi-type boosters, color-safe bleach, or fabric softener crystals, add to the bottom of the washer basket as well.

IMPORTANT: Follow the manufacturer's instructions to determine the amount of laundry products to use.

3. Load laundry into washer

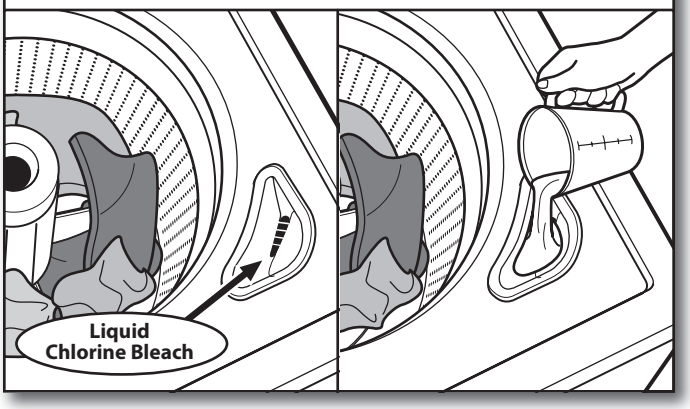


Load garments in loose heaps evenly around basket wall. For best results, do not pack the load tightly. Do not wrap large items such as sheets around the agitator; load them in loose piles around the sides of the basket. Try mixing different sized items to reduce tangling.



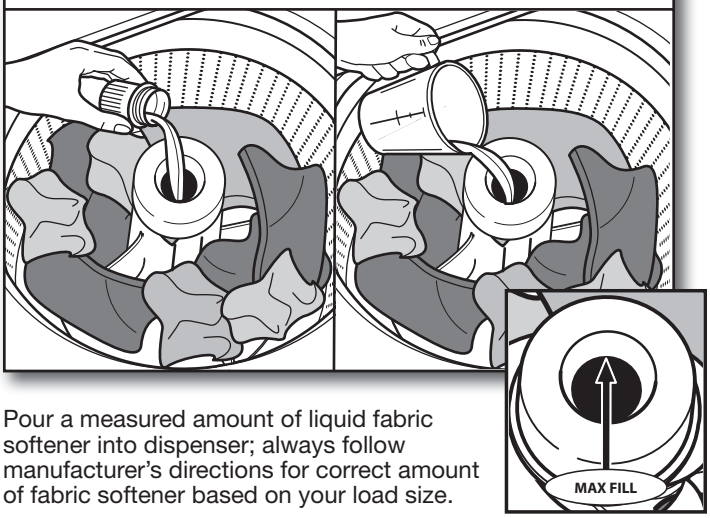
IMPORTANT: Do not tightly pack or force items into washer. Items need to move freely for best cleaning and to reduce wrinkling and tangling.

4. Add liquid chlorine bleach to dispenser (on 27" models)



Do not overfill, dilute, or use more than 1 cup (250 mL). Do not use color-safe bleach or Oxi products in the same cycle with liquid chlorine bleach.

5. Add fabric softener to dispenser (on 27" models)



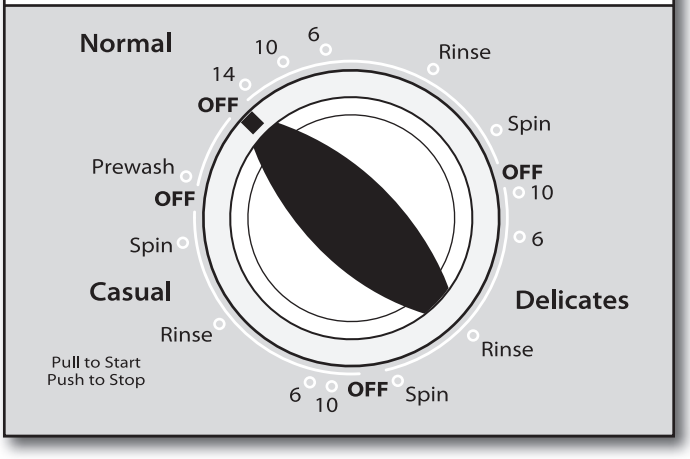
Pour a measured amount of liquid fabric softener into dispenser; always follow manufacturer's directions for correct amount of fabric softener based on your load size.

Dilute liquid fabric softener by filling the dispenser with warm water until liquid reaches the underside of the rim. See max fill line arrows. Do not overfill.

Adding Liquid Fabric Softener Manually to Wash Load

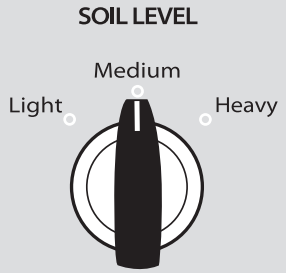
On models without a fabric softener dispenser (24" models), or to add fabric softener manually on dispenser models, during the final rinse, wait until the washer has completed filling, then push in the Cycle knob to pause the washer. Lift the lid and add the measured recommended amount of liquid fabric softener (diluted with 1/2 to 1 cup [125 to 250 mL] warm water). Do not allow liquid fabric softener to spill, splash, drip, or run into the basket or on load. Do not use more than the recommended amount. Close the lid and pull out the Cycle knob to start the washer.

6. Select cycle



Turn Cycle knob clockwise to choose your wash cycle. For more information, see "Cycle Guide."

7. Select SOIL LEVEL



Select the soil level setting most suitable for your load.

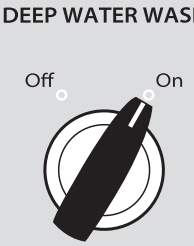
8. Select TEMPERATURE

Once you select a cycle, select the desired wash temperature by turning the WASH TEMP knob to the appropriate setting based on your load. All rinses are tap cold.

NOTE: Always read and follow fabric care label instructions to avoid damage to your garments.

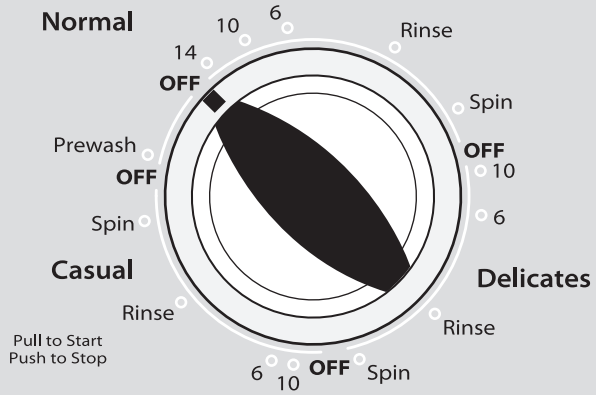
Wash Temp	Suggested Fabrics
Hot Some cold water is added to save energy. This will be cooler than your hot water heater setting.	Whites and pastels Durable garments Heavy soils
Warm Some cold water will be added, so this will be cooler than what your previous washer provided.	Bright colors Moderate to light soils
Cool Some warm water may be added to assist in soil removal and to help dissolve detergents.	Colors that bleed or fade Light soils
Cold A small amount of warm water may be added to assist in soil removal and to help dissolve detergents. Water will be colder than “Cool” setting.	Dark colors that bleed or fade Light soils
Tap Cold This is the temperature from your faucet.	Dark colors that bleed or fade Light soils

9. Select Deep Water Wash option (on 27" models)



On some models, set DEEP WATER WASH to ON for bulky loads such as sheets or bedding.

10. Pull out Cycle knob to begin wash cycle



Close the washer lid and pull out the Cycle knob to start the washer.

NOTE: Some washers will only fill with the lid in the closed position.

To add a garment after washer starts:

- Push in the Cycle knob to stop the washer.
- Open the lid and add the item(s).
- Close the lid and pull the Cycle knob out to resume the cycle. Do not leave the lid open unattended once the washer has started filling.
- For best performance, do not interrupt washer cycle once the washer has been started.

Using Your Dryer

⚠ WARNING

Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

⚠ WARNING

Fire Hazard

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

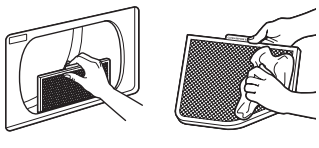
Items containing foam, rubber, or plastic must be dried on a clothesline or by using an Air Cycle.

Failure to follow these instructions can result in death or fire.

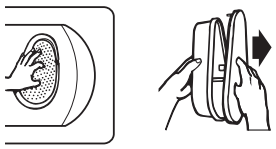
WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this dryer.

Before using your dryer, wipe the dryer drum with a damp cloth to remove dust from storing and shipping.

1. Clean the lint screen



27" models



24" models

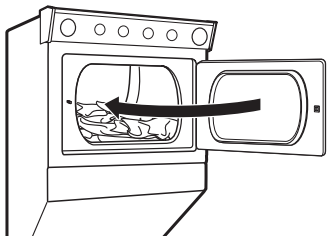
Clean the lint screen before each load.

On 27" models, pull the lint screen straight up. Roll lint off the screen with your fingers. Push the lint screen firmly back into place.

On 24" models, reach inside the drum and pull out the lint screen and its cover, and separate the cover and the screen by squeezing the screen and pulling on the cover at the same time. Roll lint off the screen with your fingers. Put the lint screen and its cover back together and push firmly into place.

On all models, do not rinse or wash screen to remove lint. For additional cleaning information, see “Cleaning the lint screen.”

2. Load the dryer

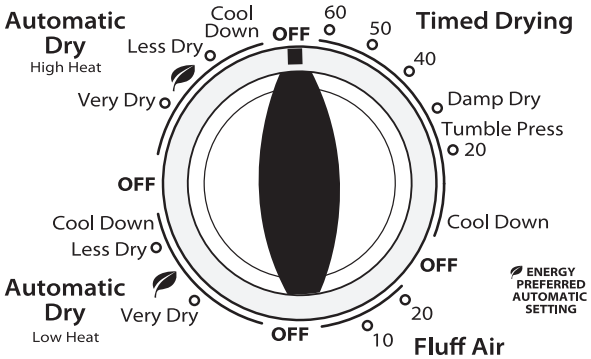


Place laundry in the dryer. Close the door.

NOTE: Your model may have a different door than the one shown.

Do not tightly pack the dryer; clothes should be able to tumble freely.

3. Select cycle



Select the desired cycle for your load. See “Cycle Guide” for more information about each cycle.

AUTOMATIC DRY Cycles

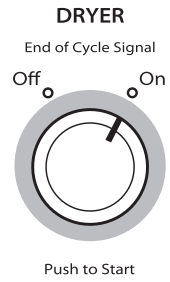
You can select a different dryness level, depending on your load, by turning the knob to the desired dryness level.

Selecting Very Dry, ENERGY PREFERRED, or Less Dry automatically adjusts the dryness level at which the dryer will shut off. Once a dryness level is set, it cannot be changed without stopping the cycle.

AUTOMATIC DRY cycles give the best drying in the shortest time. Drying time varies based on fabric type, load size, and dryness setting.

NOTE: Very Dry removes more load moisture. ENERGY PREFERRED is used for a starting point for AUTOMATIC DRY cycles. Choose ENERGY PREFERRED for optimal energy savings. Less Dry removes less moisture and is used for loads you may want to put on a hanger to complete drying.

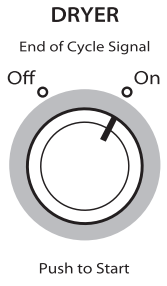
4. Select End of Cycle Signal (optional, on 27" models only)



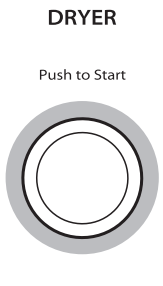
Your dryer may have an End of Cycle Signal. The signal is helpful when drying items that should be removed from the dryer as soon as it stops. On the PUSH TO START button, turn the END OF CYCLE SIGNAL selector to ON or OFF. The signal will sound only if the selector is set to ON.

NOTE: When the Tumble Press® setting is selected and the End of Cycle Signal is on, the tone will sound every 5 minutes until the clothes are removed or the Tumble Press® setting ends.

5. Press PUSH TO START knob to begin cycle



27" Models



24" Models

Push and hold the PUSH TO START knob to begin the cycle.

Promptly remove garments after cycle has completed to reduce wrinkling. Use the Tumble Press® feature to avoid wrinkling when you are unable to remove a load from the dryer as soon as it stops.

Additional Features

USING THE DRYING RACK

To obtain a drying rack for your dryer, follow the instructions included in your dryer drum. Remove and discard any packing material before use.

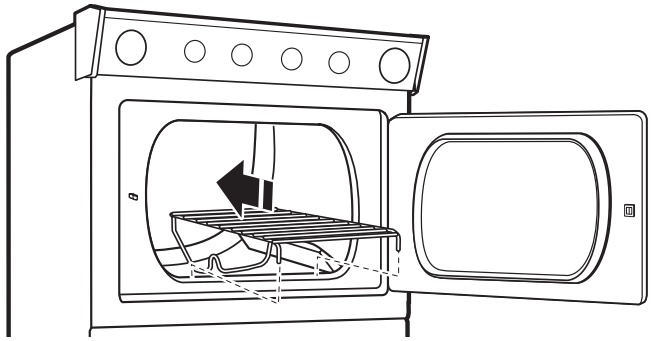
Use the drying rack for items that you do not want to tumble dry, such as sweaters and tennis shoes. When you use the drying rack, the drum continues to turn, but the rack remains stationary.

The drying rack is intended for use with the Timed Drying cycles only. The drying rack cannot be used with Automatic Dry cycles.

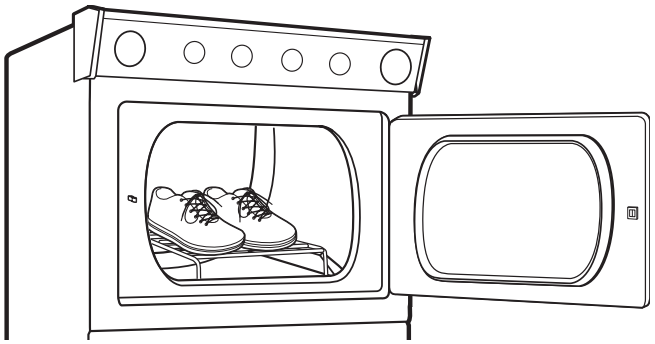
To use the drying rack:

IMPORTANT: Do not remove the lint screen.

1. Open dryer door.



2. Align the two hooks on the front of the drying rack with the holes in the dryer door opening and press down fully into holes. Rest the rear support on the dryer back ledge.



3. Place wet items on top of the drying rack. Allow space around items for air to circulate. The drying rack does not move, but the drum will rotate. Make sure items do not hang over the edges or between drying rack grille.
4. Close the door.
5. Select a Timed Drying/Fluff Air or Low Temperature cycle. Items containing foam, rubber, or plastic must be dried on a clothesline or by using the Fluff Air setting.
6. Start the dryer.

NOTE: Check the lint screen and remove any lint accumulated from items dried on the drying rack after the cycle is finished.

Washer/Dryer Maintenance

WATER INLET HOSES

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

WASHER CARE

Recommendations to Help Keep Your Washer Clean and Performing at its Best

1. Always follow the detergent manufacturer's instructions regarding the amount of detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer, which in turn may result in undesirable odor.
2. Use warm and hot wash water settings sometimes (not exclusively cold water washes), because they do a better job of controlling the rate at which soils and detergent accumulate.
3. Always leave the washer lid open between uses to help dry out the washer and prevent the buildup of odor-causing residue.

Cleaning Your Top Loading Washer

Read these instructions completely before beginning the routine cleaning processes recommended below. This Washer Maintenance Procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer. To keep washer interior odor-free, follow this recommended monthly cleaning procedure:

affresh® Washer Cleaner Cycle Procedure (Recommended for Best Performance):

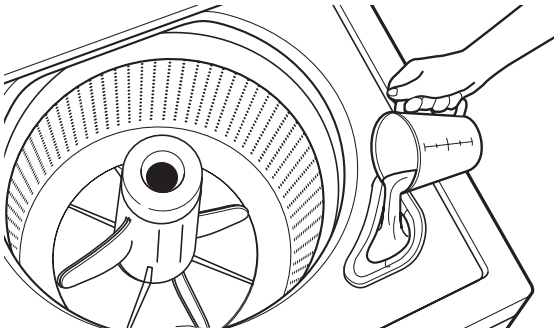
- **a.** Open the washer lid and remove any clothing or items.
- **b.** Place an affesh® Washer Cleaner tablet in the bottom of the washer basket.
- **c.** Do not add any detergent or other chemical to the washer when following this procedure.
- **d.** Close the washer lid.
- **e.** Select Normal 14 (27" models) or Super Wash (24" models) cycle, Hot Temperature, and Heavy Soil Level.
- **f.** Pull out the Cycle knob. Water will pour into washer for a moment and then pause; the lid will lock and the cycle will continue.

NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, push in the Cycle knob.

WASHER CARE (cont.)

Chlorine Bleach Procedure (Alternative):

- **a.** Open the washer lid and remove any clothing or items.
- **b**. Add 1 cup (236 mL) of liquid chlorine bleach to the bleach compartment.



NOTE: Use of more liquid chlorine bleach than is recommended above could cause washer damage over time.

- **c.** Do not add any detergent or other chemical to the washer when following this procedure.
- **d.** Close the washer lid.
- **e.** Select Normal 14 (27" models) or Super Wash (24" models) cycle, Hot Temperature, and Heavy Soil Level.
- **f.** Pull out the Cycle knob. Water will pour into washer for a moment and then pause; the lid will lock and the cycle will continue.

NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, push in the Cycle knob.

Cleaning the liquid fabric softener dispenser (on some models)

1. Remove dispenser by grasping top with both hands and squeezing, while pushing upward with thumbs.
2. Rinse dispenser under warm water, then replace it.

NOTE: To avoid damage to the washer or clothing, do not wash clothes with the liquid fabric softener dispenser removed.

Cleaning the bleach dispenser (on some models)

Wipe the inside of the bleach dispenser with a clean, damp cloth.

Cleaning the Outside of the Washer

Use a soft, damp cloth or sponge to wipe away any spills. Use only mild soaps or cleaners when cleaning external washer surfaces.

IMPORTANT: To avoid damaging the washer's finish, do not use abrasive products.

CLEANING THE WASHER/DRYER LOCATION

Keep washer/dryer area clear and free from items that would block the airflow for proper washer/dryer operation. This includes clearing piles of laundry in front of the washer/dryer.

⚠WARNING

Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Place dryer at least 18 inches (460 mm) above the floor for a garage installation.

Failure to do so can result in death, explosion, or fire.

CLEANING THE DRYER INTERIOR

To clean dryer drum

1. Apply a liquid, nonflammable household cleaner to the stained area of the drum and rub with a soft cloth until stain is removed.
2. Wipe drum thoroughly with a damp cloth.
3. Tumble a load of clean cloths or towels to dry the drum.

NOTE: Garments that contain loose dyes, such as denim blue jeans or brightly colored cotton items, may discolor the dryer interior. These stains are not harmful to your dryer and will not stain future loads of clothes. Dry these items inside out to avoid drum staining.

REMOVING ACCUMULATED LINT

From Inside the Dryer Cabinet

Lint should be removed every 2 years, or more often, depending on dryer usage. Cleaning should be done by a qualified servicer.

From the Exhaust Vent

Lint should be removed every 2 years, or more often, depending on dryer usage.

CLEANING THE LINT SCREEN

Every load cleaning

A screen blocked by lint can increase drying time.

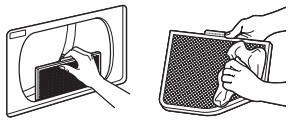
On 27" models, the lint screen is located in the door opening of the dryer.

On 24" models, it is located inside the dryer on the back wall.

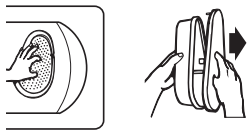
To clean:

1. On 27" models, pull the lint screen straight up. Roll lint off the screen with your fingers.

   On 24" models, pull out the lint screen and its cover, and separate the cover and the screen by squeezing the screen and pulling on the cover at the same time. Roll lint off the screen with your fingers.



27" models



24" models

   On all models, do not rinse or wash the screen to remove lint. Wet lint is hard to remove.

2. On 27" models, push the lint screen firmly back into place.

   On 24" models, put the lint screen and its cover back together and push firmly back into place.

IMPORTANT:

- Do not run the dryer with the lint screen loose, damaged, blocked, or missing. Doing so can cause overheating and damage to both the dryer and fabrics.
- If lint falls off the screen into the dryer during removal, check the exhaust hood and remove the lint. See “Venting Requirements” in the Installation Instructions.

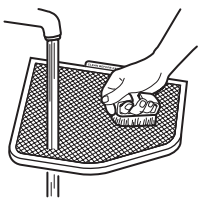
As needed cleaning

Laundry detergent and fabric softener residue can build up on the lint screen. This buildup can cause longer drying times for your clothes, or cause the dryer to stop before your load is completely dry. The screen is probably clogged if lint falls off while the screen is in the dryer.

Clean the lint screen with a nylon brush every 6 months, or more frequently, if it becomes clogged due to a residue buildup.

To wash:

1. Roll lint off the screen with your fingers.
2. Wet both sides of lint screen with hot water.
3. Wet a nylon brush with hot water and liquid detergent. Scrub lint screen with the brush to remove residue buildup.



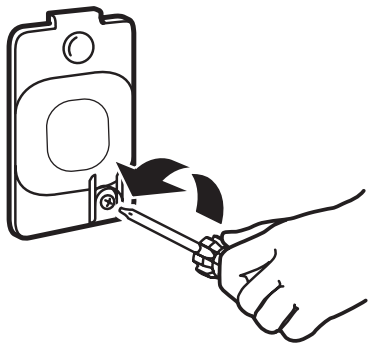
27" models

24" models

4. Rinse screen with hot water.
5. Thoroughly dry lint screen with a clean towel. Reinstall screen in dryer.

CHANGING THE DRUM LIGHT (on some models)

1. Unplug dryer or disconnect power.
2. Open the dryer door. Locate the light bulb cover on the back wall of the dryer. Using a Phillips-head screwdriver, remove the screw located in the lower right-hand corner of the cover. Remove the cover.



3. Turn bulb counterclockwise. Replace the bulb with a 10-watt appliance bulb only. Replace the cover and secure with the screw.
4. Plug into a grounded outlet or reconnect power.

VACATION, STORAGE, AND MOVING CARE

Non-Use or Storage Care

Operate your washer/dryer only when you are at home. If you will be on vacation or not using your washer/dryer for an extended period of time, you should:

1. Unplug washer/dryer or disconnect power.
2. Turn off water supply to washer, to avoid flooding due to water pressure surge.
3. For gas dryers only: Close shut-off valve to gas supply line.
4. Clean lint screen. See “Cleaning the Lint Screen”.

Moving Care

For power supply cord-connected washer/dryers:

1. Unplug the power supply cord.
2. Make sure leveling legs are secure in washer/dryer base.
3. Continue with “For washers” in next column.

⚠WARNING

Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

VACATION, STORAGE, AND MOVING CARE (cont.)

For direct-wired washer/dryers:

1. Turn off power at fuse or breaker box.
2. Disconnect wiring.
3. Make sure leveling legs are secure in washer/dryer base.
4. Continue with “For washers” below.

For gas washer/dryers:

1. Unplug or disconnect power to washer/dryer.
2. Close shut-off valve in gas supply line.
3. Disconnect gas supply line pipe and remove fittings attached to dryer pipe.
4. Cap the open fuel supply line.
5. Make sure leveling legs are secure in washer/dryer base.
6. Continue with “For washers” below.

For washers:

1. Shut off both water faucets. Disconnect and drain water inlet hoses.
2. If washer/dryer will be moved during freezing weather, follow “Winter Storage Care” directions before moving.
3. Disconnect drain hose from drain system and drain any remaining water into a pan or bucket. Disconnect drain hose from back of washer.
4. Place inlet hoses and drain hose inside washer basket.
5. Drape power cord over edge and into washer basket.
6. Place packing tray from original shipping materials back inside washer/dryer. If you do not have packing tray, place heavy blankets or towels into basket opening. Close lids/doors and place tape over lids/doors and down front of washer/dryer. Keep lids/doors taped until washer/dryer is placed in new location.

WINTER STORAGE CARE

IMPORTANT: To avoid damage, install and store washer/dryer where it will not freeze. Because some water may stay in hoses, freezing can damage washer/dryer. If storing or moving during freezing weather, winterize your washer/dryer.

To winterize washer/dryer:

1. Shut off both water faucets, disconnect and drain water inlet hoses.
2. Put 1 qt. (1 L) of R.V.-type antifreeze in basket and run washer on RINSE cycle for about 30 seconds to mix antifreeze and remaining water.
3. Unplug washer/dryer or disconnect power.

REINSTALLING/USING WASHER/DRYER AGAIN

To reinstall washer/dryer after non-use, vacation, moving, or winter storage:

1. Refer to Installation Instructions to locate, level, and connect washer/dryer.
2. Before using again, run washer/dryer through the following recommended procedure:

To use washer/dryer again:

1. Flush water pipes and hoses. Reconnect water inlet hoses. Turn on both water faucets.

(continued in next column)

In the U.S.A.

⚠WARNING

Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

In Canada

⚠ WARNING

Electrical Shock Hazard

Plug into a grounded 4 prong outlet.

Failure to do so can result in death or electrical shock.

2. Plug in washer/dryer or reconnect power.
3. Run washer through a complete cycle to clean washer and remove antifreeze, if used. Use half the manufacturer's recommended amount of detergent for a medium-size load.

Troubleshooting — Washer

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help –
In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Vibration or Off-Balance		
Check the following for proper installation or see “Using Your Washer” section.	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with floor, and washer/dryer must be level to operate properly. Jam nuts must be tight against the bottom of the cabinet.
	Washer/dryer may not be level.	Check floor for flexing or sagging. If flooring is uneven, a 3/4" (19 mm) piece of plywood under your washer/dryer will reduce sound.
		See “Level the Washer/Dryer” in Installation Instructions.
	Load could be unbalanced.	Load dry items in loose heaps evenly around basket wall. Adding wet items to washer or adding more water to basket could unbalance washer.
		Do not tightly pack. Avoid washing single items.
		See “Cycle Guide” and “Using Your Washer” in this Use and Care Guide.
Noises		
Clicking or metallic noises	Objects caught in washer drain system.	Empty pockets before washing. Loose items such as coins could fall between basket and tub or may block pump. It may be necessary to call for service to remove items.
		It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the stainless steel basket.
Gurgling or humming	Washer may be draining water.	It is normal to hear the pump making a continuous humming sound with periodic gurgling or surging as final amounts of water are removed during the Spin cycle.
Humming	Washer is in sensing spin.	You may hear the hum of the sensing spins after you have started the washer. This is normal. Sensing spins will take several minutes before water is added to the washer.
Water Leaks		
Check the following for proper installation:	Washer not level.	Water may splash off basket if washer is not level. Check that load is not unbalanced or tightly packed.
	Fill hoses not attached tightly.	Tighten fill-hose connection.
	Fill hose washers.	Make sure all four fill hose flat washers are properly seated.
	Drain hose connection.	Pull drain hose from washer cabinet and properly secure it to drainpipe or laundry tub.
		Do not place tape over drain opening.
	Check household plumbing for leaks or clogged sink or drain.	Water can back up out of a clogged sink or drainpipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucets.)
	Washer not loaded as recommended.	Improper loading can cause basket to be out of alignment and cause water to splash off tub. See “Using Your Washer” for loading instructions.
Washer not performing as expected		
Washer won’t run or fill, washer stops working	Check for proper water supply.	Both hoses must be attached and have water flowing to inlet valve.
		Both hot and cold water faucets must be turned on.
		Check that inlet valve screens have not become clogged.
		Check for any kinks in inlet hoses, which can restrict water flow.

Troubleshooting — Washer (cont.)

In the U.S.A.

⚠WARNING

Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

In Canada

⚠ WARNING

Electrical Shock Hazard

Plug into a grounded 4 prong outlet.

Failure to do so can result in death or electrical shock.

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help – In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Washer not performing as expected (cont.)		
Washer won't run or fill, washer stops working (cont.)	Check proper electrical supply.	Plug into a grounded outlet or reconnect power.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Reset a tripped circuit breaker. Replace any blown fuses. **NOTE:** If problems continue, contact an electrician.
	Normal washer operation.	Door must be closed for washer to run.
		Washer will pause during certain phases of cycle. Do not interrupt cycle.
		Washer spins the dry load for several minutes before filling to determine if load is balanced. You may hear the hum of the spins. This is normal.
	Washer not loaded as recommended.	Remove several items, rearrange load evenly in basket and add detergent. Close lid and pull Cycle knob to start washer.
		Do not add more than 1 or 2 additional items after cycle has started to avoid tightly packing or unbalancing.
Washer not draining/ spinning, loads are still wet	Small items may have been caught in pump or between basket and tub, which can slow draining.	Empty pockets and use garment bags for small items.
	Used a cycle with a low spin speed.	Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/spin speed for your garment. To remove extra water in the load, select Spin. Load may need to be rearranged to allow even distribution of the load in the basket.
	Washer not loaded as recommended.	Tightly packing or unbalanced loads will not allow the washer to spin correctly, leaving the load wetter than normal. See "Using Your Washer" for loading recommendations.
	Check plumbing for correct drain hose installation. Drain hose extends into standpipe farther than 4.5" (114 mm).	Check drain hose for proper installation. Use drain hose form and securely attach to drainpipe or tub. Do not tape over drain opening. Lower drain hose if the end is higher than 96" (2.4 m) above the floor. Remove any clogs from drain hose.
	Too much detergent causing suds to slow or stop draining and spinning.	Always measure and follow detergent directions for your load. To remove extra suds, select Rinse and Spin. Do not add detergent.

Troubleshooting — Washer (cont.)

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help –
In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible causes	Solution
Washer not performing as expected (cont.)		
Water level seems too low, or the washer appears to not fill completely	The top of the agitator is much higher than the highest water level.	This is normal and necessary for clothes to move freely.
Clothes not completely covered with water	This washer uses much less water than traditional top-load washers.	Clothes may not be completely covered with water.
Dry spots on load after cycle	This washer uses much less water than traditional top-load washers.	Wash a smaller load, or select Deep Water Wash option.
	High speed spins extract more moisture than traditional top-load washers.	The high spin speeds combined with air flow during the final spin can cause items near the top of the load to develop dry spots during the final spin. This is normal.
Incorrect or wrong wash or rinse temperatures	Check for proper water supply.	Check that hot and cold inlet hoses are not reversed.
		Both hoses must be attached to both washer and faucet, and have both hot and cold water flowing to inlet valve.
		Check that inlet valve screens are not clogged.
		Remove any kinks in hoses.
	Energy-saving controlled wash temperatures.	This washer uses cooler wash and rinse water temperatures than your previous washer. This includes cooler hot and warm washes.
Load not rinsed	Check for proper water supply.	Check that hot and cold inlet hoses are not reversed.
		Both hoses must be attached and have water flowing to the inlet valve.
		Both hot and cold water faucets must be on.
		Inlet valve screens on washer may be clogged.
		Remove any kinks in the inlet hose.
	Using too much detergent.	The suds from too much detergent can keep washer from operating correctly. Always measure detergent and follow detergent directions based on load size and soil level.
	Washer not loaded as recommended.	The washer is less efficient at rinsing when load is tightly packed.
		Load garments in loose heaps evenly around the basket wall.
		The washer will not rinse well if tightly packed. Load with dry items only.
		Use cycle designed for the fabrics being washed.
		Add only 1 or 2 garments after washer has started.
Sand, pet hair, lint, etc. on load after washing	Heavy sand, pet hair, lint, and detergent or bleach residues may require additional rinsing.	Increase soil level setting.
Load is tangling	Washer not loaded as recommended.	See “Using Your Washer” section.
		Select a cycle with a slower wash action and spin speed; however, items will be wetter than those using a higher speed spin.
		Load garments in loose heaps evenly around the basket wall.
		Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.
Not cleaning or removing stains	Washer not loaded as recommended.	Washer is less efficient at cleaning when load is tightly packed.
		Load garments in loose heaps evenly around the basket wall. Load with dry items only.
		Add only 1 or 2 garments after washer has started.
	Adding detergent on top of load.	Add detergent, oxi products, and color-safe bleach to the bottom of the basket before adding the load items.

Troubleshooting — Washer (cont.)

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help – In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Washer not performing as expected (cont.)		
Not cleaning or removing stains (cont.)	Using too much detergent.	The suds from too much detergent can keep washer from operating correctly. Always measure detergent and follow manufacturer's directions based on load size and soil level.
	Not using correct cycle for fabric type.	Use a higher soil level cycle option and warmer wash temperature to improve cleaning.
		Use Heavy cycle for tough cleaning.
	Not using dispensers (on some models).	Use dispensers to avoid chlorine bleach and fabric softener staining.
		Load dispensers before starting a cycle.
		Do not add products directly to load.
	Not washing like colors together.	Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.
Incorrect dispenser operation (on some models)	Clogged dispenser.	Use only liquid chlorine bleach in the bleach dispenser. Use only fabric softener in the fabric softener dispenser.
Fabric damage	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
	Strings and straps could have tangled.	Tie all strings and straps before starting wash load.
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.
	Fabric damage can occur if load is tightly packed.	Load garments in loose heaps evenly around the basket wall. Load with dry items only.
		Use cycle designed for the fabrics being washed. Select Deep Water Wash option for bulky items such as sheets or bedding.
		Add only 1 or 2 garments after washer is started.
	Liquid chlorine bleach may have been added incorrectly.	Do not pour liquid chlorine bleach directly onto load. Wipe up bleach spills.
		Undiluted bleach will damage fabrics. Do not use more than recommended by manufacturer.
		Do not place load items on top of bleach dispenser (on some models) when loading and unloading washer.
	Garment care instructions may not have been followed.	Always read and follow garment manufacturer's care label instructions.
Odors	Monthly maintenance not done as recommended.	See "Washer Care" in "Washer/Dryer Maintenance."
		Unload washer as soon as cycle is complete.
	Using too much detergent.	Be sure to measure correctly. Always follow the manufacturer's directions.
		See "Washer Care" section.
Single-dose laundry packet not dissolving	Adding laundry packet incorrectly.	Be sure laundry packet is added to washer basket before adding clothes. Do not add packet to dispenser. Follow the manufacturer's instructions to avoid damage to your garments.

Troubleshooting — Dryer

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help –
In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer not performing as expected		
Clothes are not drying satisfactorily, drying times are too long	Lint screen clogged with lint.	Lint screen should be cleaned before each load.
	The Fluff Air cycle has been selected.	Select the correct cycle for the types of garments being dried. See “Cycle Guide.”
	Load too large and heavy to dry quickly.	Separate the load to tumble freely.
	Exhaust vent or outside exhaust hood clogged with lint, restricting air movement.	Run the dryer for 5–10 minutes. Hold your hand under the outside exhaust hood to check air movement. If you do not feel air movement, clean exhaust system of lint or replace exhaust vent with heavy metal or flexible metal vent. Make sure vent is not crushed or kinked. See Installation Instructions.
	Fabric softener sheets blocking the grille.	Use only one fabric softener sheet, and use it only once.
	Exhaust vent not the correct length.	Check that the exhaust vent is not too long or has too many turns. Long venting will increase drying times. Make sure vent is not crushed or kinked. See Installation Instructions.
	Exhaust vent diameter not the correct size.	Use 4" (102 mm) diameter vent material.
	Dryer located in a room with temperature below 45ºF (7ºC).	Proper operation of dryer cycles requires temperatures above 45ºF (7ºC).
	Dryer located in a closet without adequate opening.	Closet doors must have ventilation openings at the top and bottom of the door. The front of the dryer requires a minimum of 1" (25 mm) of airspace, and, for most installations, the rear of the dryer requires 5" (127 mm). See Installation Instructions.
Dryer will not run	Door not closed completely.	Make sure the dryer door is closed completely.
	PUSH TO START knob not pressed firmly or held long enough.	Press and hold the PUSH TO START knob until you hear the dryer drum moving.
	Household fuse is blown or circuit breaker has tripped.	Electric dryers use 2 household fuses or circuit breakers. The drum may be turning, but you may not have heat. Replace both fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240-volt power supply. Check with a qualified electrician.
	Wrong type of fuse.	Use a time-delay fuse.
Unusual sounds	Dryer had a period of non-use.	If the dryer hasn’t been used for a while, there may be a thumping sound during the first few minutes of operation.
	A coin, button, or paper clip is caught between the drum and front or rear of the dryer.	Check the front and rear edges of the drum for small objects. Clean out pockets before laundering.
	It is a gas dryer.	The gas valve clicking is a normal operating sound.
	The four legs are not installed, or the dryer is not level front to back and side to side.	The dryer may vibrate if not properly installed. See Installation Instructions.
	Clothing knotted or balled up.	When balled up, the load will bounce, causing the dryer to vibrate. Separate the load items and restart the dryer.

Troubleshooting — Dryer (cont.)

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If you experience	Possible Causes	Solution
Dryer not performing as expected (cont.)		
No heat	Household fuse is blown or circuit breaker has tripped.	The drum may be turning, but you may not have heat. Electric dryers use 2 household fuses or circuit breakers. Replace both fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Supply line valve not open.	For gas dryers, the valve is not open on the supply line.
	Incorrect power supply.	Electric dryers require 240-volt power supply. Check with a qualified electrician.
Cycle time too short	Automatic cycle ending early.	The load may not be contacting the sensor strips. Level the dryer.
		Use Timed Drying for very small loads. Change the Dryness Level setting on Automatic Dry cycles. Increasing or decreasing the Dryness Level setting will change the amount of drying time in a cycle.
Lint on load	Lint screen clogged.	Lint screen should be cleaned before each load.
Stains on load or drum	Dryer fabric softener not properly used.	Add dryer fabric softener sheets at the beginning of the cycle. Fabric softener sheets added to a partially dried load can stain your garments.
		Drum stains are caused by dyes in clothing (usually blue jeans). These will not transfer to other clothing.
Loads are wrinkled	Load not removed from dryer at the end of the cycle.	Select Tumble Press® feature to tumble the load without heat to avoid wrinkling.
	Dryer tightly packed.	Dry smaller loads that can tumble freely to reduce the chance of wrinkles forming.
Odors	You have recently been painting, staining, or varnishing in the area where your dryer is located.	Ventilate the area. When the odors or fumes are gone from the area, rewash and dry the clothing.
	The electric dryer is being used for the first time.	The new electric heating element may have an odor. The odor will be gone after the first cycle.
Load is too hot	Laundry items were removed from the dryer before the end of the cycle.	Allow Cool Down cycle to finish before removing laundry from dryer. All cycles are cooled slowly to reduced wrinkling and make it easier to handle. Items removed before Cool Down may feel very warm.
	A high temperature cycle was used.	Select a lower temperature, and use an automatic drying cycle. These cycles sense the temperature or the moisture level in the load and shut off when the load reaches the selected dryness. This reduces overdrying.

WHIRLPOOL® LAUNDRY LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address, and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit https://www.whirlpool.com/product_help.
2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

https://www.whirlpool.com/product_help

Whirlpool Customer eXperience Center

In the U.S.A. call 1-800-253-1301. In Canada call 1-800-807-6777.

If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

ONE YEAR LIMITED WARRANTY

WHAT IS COVERED

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted by the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (i.e. house wiring, fuses, or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, etc.).
5. Conversion of your product from natural gas or L.P. gas or reversal of appliance doors.
6. Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by Whirlpool.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
9. Discoloration, rust, or oxidation of surfaces resulting from caustic or corrosive environments, including but not limited to, high salt concentrations, high moisture or humidity, or exposure to chemicals.
10. Pick-up or delivery. This product is intended for in-home repair.
11. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
12. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal, or replacement of the product.
13. Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

03/14